

1. Connect to your home Wi-Fi At the bottom right, select the time.

- Select Not Connected  .

Note: If you see your Wi-Fi network name and a signal strength, your Chromebook is already connected to Wi-Fi.

- Turn on Wi-Fi.
- Your Chromebook will automatically look for available networks and show them to you in a list.

(If you do not have wireless access at your home, Comcast is providing free “Internet Essentials” to all those who qualify for two monthes due to Covid19. You can find more information here: <http://www.comcastcorporation.com/COVID-19/> )

2. Log in to the Chromebook user name: username@qcsdstu.org password: your District password

3. You are ready to use the Chromebook

If you or your student do not know their District login credentials, please fill out the following Google Form and QCS Technology Staff will respond as soon as possible with the necessary information. Please ensure the name and email address you provide coincide with the information in your child’s student record in PowerSchool, so that we can verify information before providing usernames and passwords.

Student Login Request Form: <https://forms.gle/e4oRNH3PdnzJoYxCA>

If all else fails, try a factory reset:

Factory reset your Chromebook

1. Sign out of your Chromebook.
2. Press and hold Ctrl + Alt + Shift + r.
3. Select Restart.
4. In the box that appears, select Powerwash > Continue.
5. Follow the steps that appear and sign in with your Google Account.

Note: The account you sign in with after you reset your Chromebook will be the [owner account](#).

6. Once you've reset your Chromebook:

Follow the onscreen instructions to [set up your Chromebook](#)

Check if the problem is fixed